



## Aviation Quality Auditing – Developing Performance Audits

### INTRODUCTION

This 1 day course is specifically intended to serve a dual role both as a recurrent course for Quality Audit Professionals and those who are interested in further promotion of Audit Best Practices.

It is also as an opportunity to understand the practical considerations associated with Performance Audits, without doubt performance audits can lead to a significant understanding of opportunities to optimize organizational processes. The course develops an understanding of the difference between Quality and Safety Auditing and the role of Performance Auditing within your organization, understanding how it can be driven in the most effective way. The course objective is to be practical and relevant to each attendee.

### Detailed Content / Topics - The following Subjects will be addressed

- Contents
- General Quality Introduction
- Quality Audit Fundamentals - Compliance Audits / System Audits / Process - Audits / Product Audits / Surveillance Audits.
- The Difference between Quality and Safety Auditing
- Basic Quality Auditing Techniques
- Advanced Quality Audit Techniques
- Performance Auditing Basics
- Performance Auditing considerations
- Delivering Performance Audits
- Auditing the Organisations Communication Tools
- The impact of Safety Culture on Performance Audits
- Performance Audit Case Study

### Date

26 November 2013

### Venue

Jet Aviation Facilities,  
Dubai, UAE

### Category

Personal Development

### Price

295 Euro

### Target groups

The Course is intended for Quality & Safety Personnel, Management Staff, Key Project Staff and other interested persons

### Pre-requisites

Basic understanding of Aviation Quality Audit Practices.

t + 359 29633966  
f + 359 29633166  
e [office@sassofia.com](mailto:office@sassofia.com)

[www.sassofia.com](http://www.sassofia.com)



## Learning Objectives

To understand and consider the best process to deliver performance audits, including techniques and methodology.

To enable the delegate to understand the purpose and role of performance auditing and how this can be used to enhance the organisations process and procedures.

To consider best practices and the fundamental difference between compliance and performance auditing.

## Duration

1 day – The training will commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

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26 November 2013

### Venue

Jet Aviation Facilities,  
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Personal Development

### Price

595 Euro

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